



3 Essential Jobs that Process Automation will Necessitate

E-book by

Sharon Hunneybell
VP, Communications

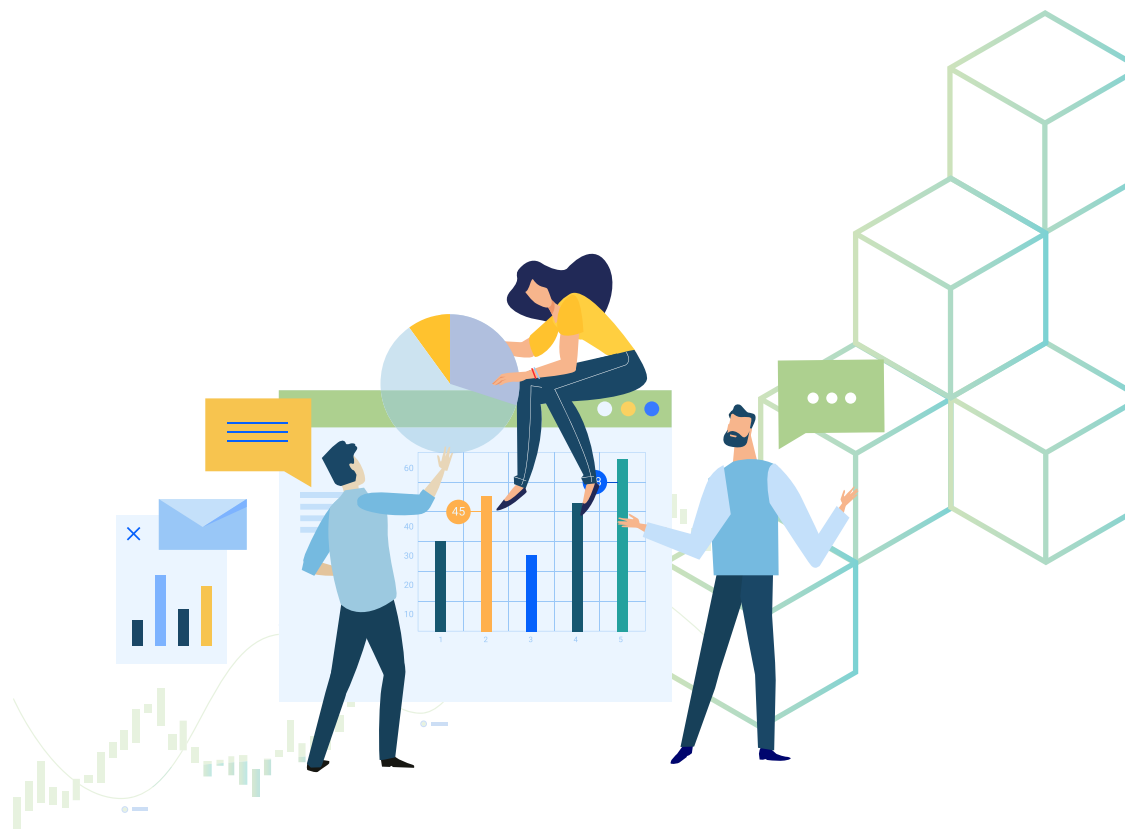


3 Essential Jobs that Process Automation will Necessitate

Opmantek have been at the forefront of Network Automation for many years and with each implementation, we continue to see big changes to the way that people work.

As people move from being reactive to proactive, the work that they perform becomes more specialised and analytical. This got me thinking about the new ways that IT teams are working alongside automated processes and the new job opportunities that are emerging as more and more businesses combine intelligent automation and human interaction to provide smarter and more efficient services to their customers.

Here are a few roles that I anticipate we will see new demand for over the next few years.





AUTOMATION ANALYST

Alongside data analysts and business analysts, I anticipate a rise in demand for Automation Analysts. These analysts will specialise in identifying processes that are ripe for automation. They will undertake 'process mining' exercises to identify the approaches and techniques that humans currently undertake to produce outcomes. They would then analyse these processes to determine best practice and map out the steps to be automated.



INTEGRATION ARCHITECT

As more tasks are automated and data-driven, IT managers are more likely to start looking at ways they can combine multiple technologies to solve problems and take advantage of business opportunities. An integration architect would look to solve increasingly complex problems using technologies that are architected together to produce more powerful and efficient outcomes.



DATA QUALITY ANALYST

A Data Quality Analyst is responsible for making sure the data generated and moving between devices and applications is fit for purpose, correct and stays that way. The Data Quality Analyst would be responsible for monitoring the chain-of-custody of data as it makes its way between remote locations and cloud-based platforms to ensure that it maintains its integrity for consumption by machine learning and AI applications to make accurate decisions.



Learn More

These creative and analytical roles will form part of the workforce shift that automation and the 4th Industrial revolution is likely to drive, as we shift from task driven jobs to results-driven jobs and companies change their business models to provide better, faster, augmented services.

If you are an IT Manager looking at implementing a Network Process Automation Project in the near future, read Opmanteks's white paper that provides a step by step guide to getting your first project underway.



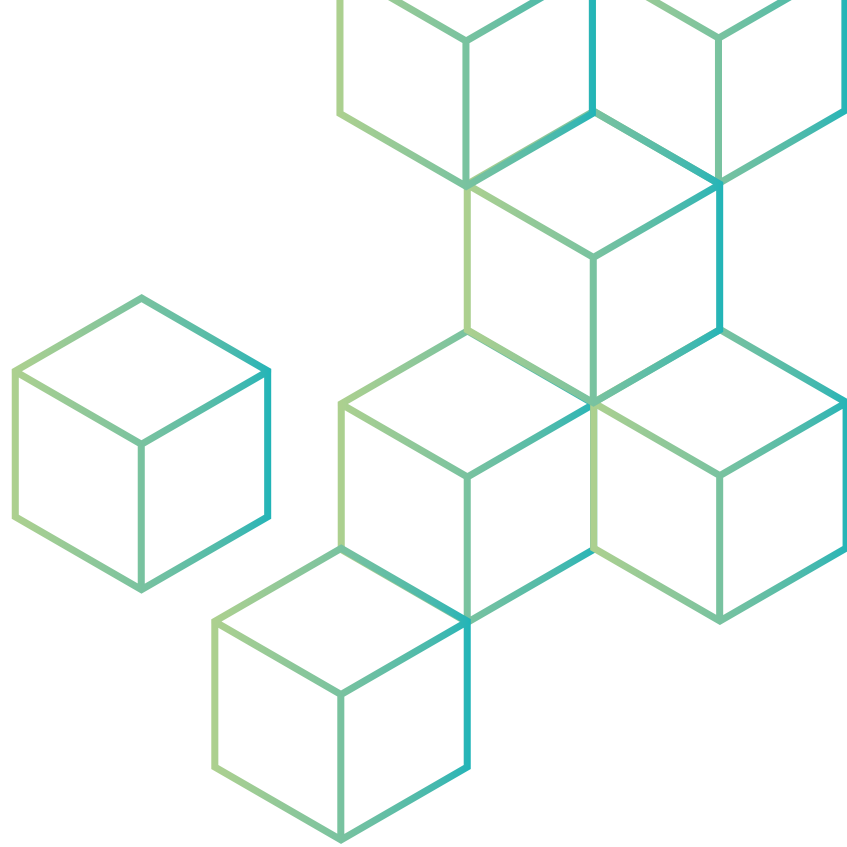
About the Author



Sharon Hunneybell

VP, Communications

Sharon Hunneybell joined Opmantek in 2015 to manage community and business growth. With almost 20 years experience in IT project management and business analysis and a strong commitment to driving the innovation and technology sector, Sharon has been recognised by the Queensland Government as an Innovation Champion and in 2018 was named one of Australia's 100 most influential women by the Australian Financial Review.



Thank You

Need a Hand?

If you'd like some guidance around setup and configuration, or If there's a specific issue you're trying to solve in your network environment - click below to request a demo from an Opmantek engineer.

