

Agile RMM Solutions for MSPs

E-book by

Jessica Hall

Content & Social Media Marketer



OPMANTEK

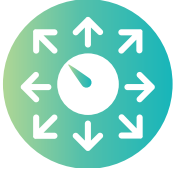
Agile RMM solutions for MSPs

Remote monitoring and management (**RMM**) is the process of tracking, monitoring, and managing endpoints for multiple clients. It is mostly used by managed service providers (MSPs) to provide IT services to organisations who outsource their IT requirements. Read on to find out how a self-hosted RMM solution can help MSPs to increase functionality and save on operational costs.

Are you an MSP Looking for a Better Solution?

As an MSP, did you know that you can replace multi-million dollar RMM systems by combining NMIS with opHA and opCharts? Opmantek offers a full-service software solution that is made to scale. Our products can be used in synergy, as a complete solution.

What do our RMM Software Solution Products Include?



NMIS

NMIS is one of the world's most popular network management systems. Manage anything at any scale. Extend NMIS with our modules and increase your performance, awareness and control.



opHA

opHA allows you to boost the performance of applications and deliver high scale and high availability environments, which includes the geographical distribution of the system and overlapping IP address ranges.



opCharts

Featuring dynamic charting, custom dashboards and a RESTful API to visualize NMIS data and more, **opCharts** provides a single pane of glass through which you can view all managed customer equipment. This allows engineers to drill down from a single device in a remote location, yet still enabling customers to view their own sites privately and in the moment.



opEvents

opEvents effectively helps to reduce the impact of network faults and failures using proactive event management.



opTrend

opTrend allows you to proactively manage network resources by visually analysing key performance metrics.

Why Should I Choose Opmantek over a Cloud-based SaaS Solution?

In recent times, there has been a shift towards software as a Service (SaaS) and one-size-fits-all cloud-based solutions. However, we have found that our customers require flexibility and bespoke solutions that can grow with each individual business. Disappointed by current SaaS offerings, more and more MSPs are now looking for evolved solutions.

Facilitates Scalability

As you have the control, scalability potential is naturally increased, to enable your RMM to grow with your business. The scalability of the software allows for your needs to be met in the future, not just at this present moment. In today's unpredictable business landscape, scalability is essential for success. However, as businesses grow and change, many SaaS providers force their users into unnecessary paid upgrades.

More Visibility and Control Over Your Network

Opmantek software can be deployed in the cloud or on-premise but because you retain ownership of the database and have access to the source code at the core of NMIS, you have more control over your managed devices and network data. Data ownership is another key security concern for many companies, a concern which Opmantek directly addresses.



Easy to Integrate with Other Services

If you already have multiple different products performing unique functions within your network environment, it is unlikely that you will want to or be able to replace them all at once. To make it easy, at Opmantek our RMM software is easy to integrate for a fully cohesive solution. We offer multiple integration options, including for REST APIs (HTTP(S)), batch operations and the information provided in JSON files and CSV forms.

Unmatched Automation Technology

Our automated network monitoring is above industry standard and allows you to provide the best service possible to clients.

We Make it Easy to Increase Profitability

You can save money for your MSP, with a solution that grows with and adapts to your business, removing the regular expensive upgrade fees charged by SaaS software providers. As part of the changeover period, we offer a full onboarding service. Your designated team will be there with you along the way, answering your questions and making the transition seamless. Our support services can be easily accessed at any time.

A Bespoke Solution for your Business

If you want to experience a **RMM solution** that is tailored to your business requirements, you can try it out for yourself with no commitment! Simply opt-in for an **Opmantek RMM software demo request** to get started.

About the Author



Jessica Hall

Content & Social Media Marketer

Jessica Hall is a Content & Social Media Marketer with the Opmantek Gold Coast team. "Every brand has stories to tell. Perhaps most importantly, every brand has stories to listen to. I am passionate about using marketing to tell and create those stories. To inspire action. To solve customer and business problems. To engage."

Thank You

Need a Hand?

If you'd like some guidance around setup and configuration, or If there's a specific issue you're trying to solve in your network environment - click below to request a demo from an Opmantek engineer.



OPMANTEK