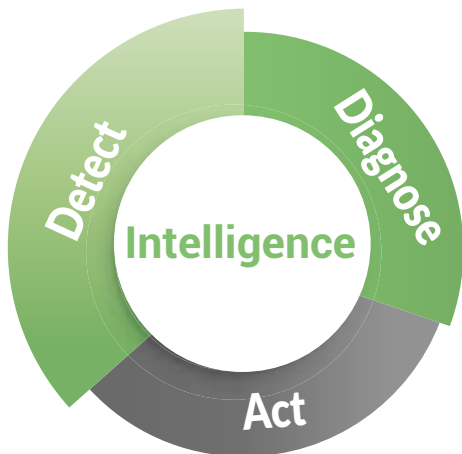




OPMANTEK

AUTOMATED NETWORK MANAGEMENT SOFTWARE

Operational Process Automation



Detect

Process data from the environment, looking for symptoms which are indicators of operational risk.



Diagnose

Triage detected incidents, by collecting and analyzing existing or additional data.



Act

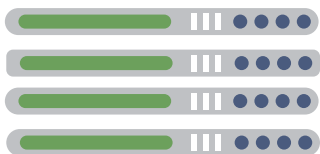
Implement workarounds and/or corrective actions to resolve incidents, obtaining approval as required.

Operational Process Automation is about getting the right systems in place to automate repetitive operational tasks to improve efficiency and ensure consistency in operations teams. Ultimately OPA is about improving the Mean Time To Resolve and driving down the cost of delivery, in particular operations.

Detection of Incidents and Problems



**Applications from 3rd parties such as: IBM Netcool, Solarwinds, BMC, Auvik, PRTG, Spiceworks, Logic Monitor, Nagios, Zabbix, Zenoss*



- Multi-vendor solution with centralized OPA
- Automate known issues
- Human approval process if required to augment the automation
- Reduce MTTR by 90%
- Consistency between operators, working the same way

Talk to our experts

Request A Demo

FOR MORE INFORMATION CONTACT YOUR NEAREST REGIONAL OFFICE OR VISIT OPMANTEK.COM

Opmantek Australia (Asia Pacific Head Office)
Level 13, 50 Cavill Avenue,
Surfers Paradise Queensland 4217 Australia
Phone: +61.731.023.042
Email: APAC@opmantek.com

Opmantek Mexico (LATAM Head Office)
Calle Londres 162 Oficina 202
Colonia Juárez C.P. 06600
Alcaldía Cuauhtémoc Ciudad de México
Phone: +52.556.993.4830
Email: LATAM@opmantek.com

Opmantek USA (USA & Canada HQ)
315 Montgomery Street, 10th Floor,
San Francisco, California 94104
United States of America
Phone: +1.704.247.6286
Email: usa@opmantek.com

Opmantek UK (Europe Head Office)
7200 The Quorum, Oxford Business Park,
Garsington Road, Oxford OX4 2JZ, UK
Phone: +44.186.552.2032
Email: europe@opmantek.com

6 STEPS TO ACHIEVING OPA



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STEP 01

It's a long weekend, lots of staff are uncontactable. Your business critical application has a problem. OPA is running. Previously technical leads setup process automation for many issues.



STEP 02

OPA has identified the issue and made suggestions on corrective actions.



STEP 03

The operations team are reviewing the conditions and running corrective actions, some of which require management approval.



STEP 04

Managers review sent corrective actions requiring approval and decide on actions.



STEP 05

Actions are executed by OPA.



STEP 06

The application back to normal.

Services were rapidly restored through the knowledge transfer from technical leads, to OPA, allowing the operations team to execute with confidence.

Example Use Cases



Changing OSPF cost when errors are detected



Auto restart a daemon when it stops



Monitor swap usage, when swap breaches a preset threshold, depending on which daemon is causing



Enhancing 3rd party applications with true automation



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Surfers Paradise Queensland 4217 Australia
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United States of America
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7200 The Quorum, Oxford Business Park,
Garsington Road, Oxford OX4 2JZ, UK
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